## Trusted. Tested. Tough.®

Product information presented here reflects conditions at time of publication. Consult factory regarding discrepancies or inconsistencies.

NOTICE TO INSTALLER: Instructions must remain with installation.



MAIL TO: P.O. BOX 16347 • Louisville, KY 40256-0347 SHIP TO: 3649 Cane Run Road • Louisville, KY 40211-1961 Tel: (502) 778-2731 • 1 (800) 928-PUMP

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# **OWNER'S MANUAL**

# 62 HD SERIES SUBMERSIBLE NON-CLOG UNITS

Congratulations on the purchase of the Zoeller 62 HD Series submersible pump. For over seventy years the name Zoeller has represented the standard for submersible dewatering and sewage pumps. The same high quality workmanship and easy maintenance design has been incorporated into this line of heavy-duty solids-handling submersible sewage pumps. This Zoeller pump will provide years of trouble-free service when installed according to the manufacturers' recommendations.

This manual incorporates the installation, operation, maintenance, and service instructions into one document to aid in the ownership of a Zoeller submersible non-clog wastewater product. Please read and review this manual before installing the product. Follow the steps and procedures listed on ZM1074 for a proper start-up. Many items contained within, when followed correctly, will not only ensure a long and problem-free life for the pump, but also save time and money during installation. Reference ZM2354 for repair manual on 62 HD Series Pumps. Should further assistance be necessary please call our Technical Support Department at 1-800-928-PUMP (7867).

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### **Owner's Information** Model Number: Date Code: Serial Number: Pump 1\_\_\_\_\_ Pump 2\_\_\_\_ □ Simplex □ Panel P/N \_\_\_\_ Duplex 🛛 Rail System P/N \_\_\_\_\_ Job Name: Distributor: Sales Order Number: Contractor: Date of Installation: System Readings During Operation: Voltage \_\_\_\_\_ Amps \_

# **Safety Instructions**

TO AVOID SERIOUS OR FATAL PERSONAL INJURY OR MAJOR PROPERTY DAMAGE, READ AND FOLLOW ALL SAFETY INSTRUCTIONS IN THIS MANUAL AND ON THE PUMP.

THIS MANUAL IS INTENDED TO ASSIST IN THE INSTALLATION AND **OPERATION OF THIS UNIT AND MUST BE KEPT WITH THE PUMP.** 



#### This is a SAFETY ALERT SYMBOL.

When you see this symbol on the pump or in the manual, look for one of the following signal words and be alert to the potential for personal injury or property damage.

Warns of hazards that WILL cause serious personal injury, death or major property damage.

Warns of hazards that **CAN** cause serious personal injury, death or major property damage.

Warns of hazards that CAN cause personal injury or property damage.

INDICATES SPECIAL INSTRUCTIONS WHICH ARE ▲ NOTICE | VERY IMPORTANT AND MUST BE FOLLOWED.

THOROUGHLY REVIEW ALL INSTRUCTIONS AND WARNINGS PRIOR TO PERFORMING ANY WORK ON THIS PUMP.

#### **REFER TO WARRANTY ON PAGE 2.**

ZM2353 0123 Supersedes 0221

# **Limited Warranty**

The Zoeller Engineered Products warrants its 61 HD Series of submersible pumps to the original owner to be free from defects in workmanship and materials un-	Controls and accessories included for 18 months.			
der the following conditions and limitations by the owner paying the applicable percentage of the list price of the following parts in effect at time of replacement in the specified *installations.	*AGRICULTURAL/FOOD PROCESSING AND PERMANENT INDUSTRIAL			
<u>Conditions</u> 1. Approval of installation and start up of the equipment by the Zoeller Authorized	15 Months After Shipment - Limited Warranty			
Factory Representative	MONTHS 0-9 9-15			
2. Pump removal, reinstallation and transportation charges shall be borne by the owner.	Rotor & Stator 0% 50% Mechanical Seal 25% 50% Impeller 25% 50%			
3. Warranty repairs shall be conducted by an Authorized Warranty Service Center (ASWC) only. Any pump repair labor charges done after the warranty period will be borne by the owner.	Impeller         25%         50%           Wear Rings         25%         50%           Ball Bearings         0%         50%           Pump Housing         25%         50%			
4. Hazardous Location Series pumps have special repair procedures. Contact Zoeller.	Controls and accessories included for nine months.			
5. Controls and accessories warranty (See specific warranty below).	*CONSTRUCTION/MINING - OTHER PORTABLE INSTALLATIONS Nine Months After Shipment - Limited Warranty			
STANDARD WARRANTY Standard warranty shall be 18 months from date of manufacture, 12 months	MONTHS 0-9			
from date of purchase or 12 months from the date of start-up with a start-up report on file with Zoeller. Failure to have this start-up report on file with Zoeller.	Rotor & Stator 0% Mechanical Seal 25% Wear Rings 25%			
*MUNICIPAL SEWAGE PERMANENT INSTALLATION	Ball Bearings 0% Pump Housing 25%			
Five Year (10,000 hr) Months After Shipment - Limited Warranty	- F			
MONTHS 0-18 19-30 30-45 46-60	Controls and accessories included for nine months.			
HOURS 0-3,000 3,000-5,000 5,000-7,500 7,500-10,000	Limited Repair Warranty At An Authorized Service Station			
Rotor & Stator         0%         30%         50%         80%           Mechanical Seal         0%         30%         50%         75%           Impeller         0%         30%         50%         80%	Beginning on the date of repair, the term of the repair warranty shall be the longer of the unexpired original warranty term or 30 days.			
Wear Rings         0%         50%         80%         100%           Ball Bearings         0%         50%         80%         100%           Pump Housing         0%         30%         50%         100%	Limited Replacement Parts Warranty - 30 Days After Purchased			

In instances where property damages are incurred as a result of an alleged product failure, the property owner must retain possession of the product for investigation purpose.

Limitations							
Zoeller Engineered Products' sole obligation under all the above warranties shall be to make repairs and to replace parts when necessary on products that have been returned to Zoeller Engineered Products or an authorized service facility and found to be defective by the company. Part(s) that fail and that inspection determines to be defective in material or workmanship, will be repaired, replaced, or remanufactured at Zoeller Engineered Product's option provided, however, that by so doing we shall not be obligated to replace an entire assembly, the entire mechanism, or the complete unit. Major components and controls not manufactured by the company are covered by the original manufacturer warranty in lieu of this warranty. This warranty shall not apply to any product or part of a product, including pumps, controls, lifting devices, basins, and power cables which are damaged or subject to misuse, accident, neglect, operated outside the limits of the pump curves, used in a manner contrary to the printed instruction, or damaged due to a defective power supply, improper electrical protection, or faulty installation or repair. The company will not be responsible for travel expenses, rented equipment, outside contractor fees, or unauthorized repair shop expenses. No allowance will be made for shipping charges, damages, labor or other charges that may occur due to product failure, repair, or replacement. This warranty does not apply to any material that has been disassembled without prior approval of Zoeller Engineered Products, subjected to misuse, misapplication, neglect, alternation, accident or act of God; that has not been installed in accordance with Zoeller Engineered Products installation instructions; that has been exposed to but not limited to hydrocarbons, hydrocarbon derivatives (oil,	<ul> <li>all other warranties expressed or implied.</li> <li>Contact authorized service station to obtain any needed repair replacement parts. For additional information pertaining to our warranty or if service cannot be obtained locally, contact Zoeller Engineered Products, 3649 Cane Run Road, Louisville, Kentucky 40211-1961, Attn: Customer Service.</li> <li>ZOELLER ENGINEERED PRODUCTS EXPRESSLY DISCLAIMS LIABILITY FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES OR BREACH OR EXPRESSED OR IMPLIED WARRANTY; AND ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND OF MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY.</li> <li>Some states do not allow limitation on the duration of an implied warranty, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.</li> <li>This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.</li> <li>Zoeller Engineered Products neither assumes nor authorizes any person or company to assume for it any other obligation in connection with the sale of its equipment. Any enlargement or modification of this warranty by any other party is their sole responsibility. No other warranties expressed or implied, including implied warranties of merchantability and fitness for a particular purpose will apply.</li> </ul>						
gasoline, solvents, etc.) or other abrasive or corrosive substances, is in lieu of	1						

Preinstallation Information							
plugs in the cover nor the motor housing.	the unit is damaged, contact your dealer before using. <b>DO NOT</b> remove the test ails regarding installation and use. These materials should be retained for future						
WARNING SEE BELOW FOR LIST OF WARNINGS	<b>A CAUTION</b> SEE BELOW FOR LIST OF CAUTIONS						
<ol> <li>Do not lift, carry, or hang pump by the electrical cables. Damage to the electrical cables can cause shock, burns or death.</li> <li>Make sure there is a properly grounded connection available. All pumps are furnished with provisions for proper grounding to help protect you against the possibility of electrical shock.</li> <li>Make certain that the control box is within the reach of the pump's power supply cord. DO NOT USE AN EXTENSION CORD. Extension cords that are too long or too light do not deliver sufficient voltage to the pump motor. But, more important, they could present a safety hazard if the insulation were to become damaged or the connection end were to fall into the sump.</li> <li>Make sure the pump electrical supply circuit is equipped with fuses and disconnect or circuit breakers of proper capacity. A separate branch circuit is recommended, sized according to the "National Electrical Code" for the current shown on the pump nameplate.</li> <li>Care should be taken during the initial installation to be sure that adequate air supply is available whenever any person is in the basin. Always follow OSHA guidelines on confined space requirements.</li> <li>Risk of electric shock - These pumps have not been investigated for use in swimming pool areas.</li> <li>Risk of Eletric Shock- Do not remove cord and strain relief. Do not connect conduit to pump.</li> </ol>	<ol> <li>Check to be sure your power source is capable of handling the voltage requirements of the motor, as indicated on the pump nameplate.</li> <li>The installation of pumps using auxiliary variable level float switches is the responsibility of the installing party and care should be taken that the tethered float switch will not hang up on the pump apparatus or pit peculiarities and is secured so that the pump will shut off. It is recommended that rigid piping and fittings be used and the pit be 36" or larger in diameter.</li> <li><b>INFORMATION - VENT HOLE PURPOSE.</b> It is necessary that all submersible pumps capable of handling various sizes of solid waste be of the bottom intake design to reduce clogging and seal failures. If a check valve is incorporated in the installation, a vent hole (approx 3/16") must be drilled in the discharge pipe below the check valve and pit cover to purge the unit of trapped air. Water stream will be visible from this hole during pump run periods. This vent hole should be checked periodically for clogging and cleaned as necessary. Trapped air is caused by agitation and/or a dry basin.</li> <li>Water hammer creates momentary high pressure surges. These surges can cause severe damage to check valves and the piping system. Consideration for water hammer must be included in the piping system design. Reference ASPE Data Book, Chapter 2.33. Some systems may require external spring or lever weighted check valves or other engineered solutions.</li> <li>Three phase pumps must be connected for proper rotation, which is counterclockwise looking into impeller inlet. See page 5 for instructions for checking 3 phase rotation.</li> </ol>						

# **Electrical Data**

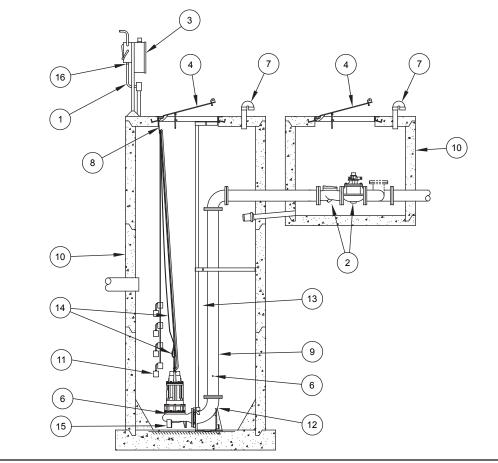
		Service						Amps			куа	Winding	
Model	BHP	Factor	RPM	Voltage	Phase	Hertz	Full Load	In Air	Shut Off	Locked Rotor	Code	Resistance Line-to-Line	Code No
E6220	5	1.2	1750	230	1	60	27.5	12.1	13.7	91	D	0.55/2.1	4.19
J6220	5	1.2	1750	200	3	60	17.5	6.5	8.6	61.9	D	1	4.29
F6220	5	1.2	1750	230	3	60	15.2	5.4	6.4	53.8	D	1.5	4.29
G6220	5	1.2	1750	460	3	60	7.6	2.7	3.2	26.9	D	5.7	4.29
BA6220	5	1.2	1750	575	3	60	6.1	2.3	2.9	21.8	D	9	4.34
E6221	7-1/2	1.2	1750	230	1	60	36.7	9.3	13.5	137	D	0.5/2.1	4.20
J6221	7-1/2	1.2	1750	200	3	60	25	10.8	11.8	109	F	0.61	5.03
F6221	7-1/2	1.2	1750	230	3	60	22	9	10.5	95	F	0.72	5.05
G6221	7-1/2	1.2	1750	460	3	60	11	4.5	5.2	47.5	F	2.8	5.05
BA6221	7-1/2	1.2	1750	575	3	60	9	3.5	3.9	37.8	F	4.5	5.02
J6222	10	1.2	1750	200	3	60	32	10.8	12.4	109	С	0.61	3.78
F6222	10	1.2	1750	230	3	60	28	9	11.7	95	С	0.72	3.78
G6222	10	1.2	1750	460	3	60	14	4.5	5.7	47.5	С	2.8	3.78
BA6222	10	1.2	1750	575	3	60	11	3.5	4.3	37.8	С	4.5	3.76
J6223	15	1.2	1750	200	3	60	48.3	13.3	18.3	197	E	0.32	4.55
F6223	15	1.2	1750	230	3	60	41.7	13.8	15.4	172	E	0.39	4.57
G6223	15	1.2	1750	460	3	60	20.9	6.9	7.7	86	E	1.55	4.57
BA6223	15	1.2	1750	575	3	60	16.4	4.4	6.3	70	E	2.33	4.65
J6224	20	1	1750	200	3	60	59.4	13.5	21.2	197	В	0.32	3.41
F6224	20	1	1750	230	3	60	54	13.8	17.6	172	В	0.39	3.43
G6224	20	1	1750	460	3	60	27	6.9	8.8	86	В	1.55	3.43
BA6224	20	1	1750	575	3	60	22	4.6	7.3	70	В	2.33	3.49

\*Consult Factory.

## **Typical Sewage/Waste Pumping System Installation**

All installations must comply with all applicable electrical and plumbing codes, including, but not limited to, National Electrical Code, local, regional, and/or state plumbing codes, etc.

#### TYPICAL OUTDOOR CONCRETE BASIN WITH VALVE BOX AND HINGED ACCESS COVERS



- Electrical wiring and protection must be in accordance with the National Electrical Code, and any other applicable state and local electrical requirements.
- (2) Install proper full flow check and shut-off valve.
- (3) Install proper controls. (Outdoor panels require NEMA 3R or 4X enclosure)
- (4) All installations require a basin cover to prevent debris from falling into the basin and to prevent accidental injury.
- (5) Gas tight seals are required in all indoor sewage installations to contain gases and odors.
- (6) When check valve is installed, drill a 3/16" diameter hole in the discharge pipe below the check valve even with the top of the pump. <u>NOTE: The hole must be below the basin cover and cleaned periodically</u>. Water stream will be visible from this hole during pump run periods. Also a vent hole is drilled in the pump housing. Be sure that this hole is cleared during any servicing.
- (7) Vent gases and odors to the atmosphere through vent pipe per Local and State codes.
- (8) Secure power cord to avoid entanglement with variable level float switch mechanism.

(9) **Do not** reduce pump discharge pipe below 4" IPS size.

(10) Basin must be in accordance with all applicable codes and specifications. Basin must be sized to allow a minimum 3 minute lapse time between starts.

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- (11) Pump **must** be level and the tethered variable level float switch must be free and not hang up on pump or pit peculiarities.
- (12) If a rail system is used, discharge elbow **must** be firmly anchored to the bottom of basin. In fiberglass basin, the bottom will need to be reinforced if the discharge elbow is used.
- (13) If a rail system is used, the guide rails are 2" schedule 40 pipe for flanged horizontal discharge units. Brass, stainless steel or galvanized steel is recommended.
- (14) Install ring and cable for lifting pump from pit.
- (15) Basin must be clean and free of debris after installation.
- (16) Cords must be properly sealed to prevent moisture and gases from entering the control panel.

	Pump Wiring Instructions								
2	A WARNING "F	stallation and checking of electrical circui Risk of electrical shock" Do not remove p ower cords, sensor cords, and float cords a	ower suppl	y cord and	strain relie	ef or conne	ct conduit	directly to t	the pump.
		INSTRUCTIONS FOR CHECKIN	G ROTATI	ON OF TH	IREE PH	ASE UNI	rs		
lt is vo pit, th	t is very important that these units be connected for proper rotation. Since no rotating parts are visible without removing the pump from the pit, the rotation on 3 phase units should be checked before installation into the pit as follows:								
if the k	After the proper electrical connections are made, momentarily energize the pump observing the direction of kick back due to starting torque. The rotation is correct f the kick back is in the opposite direction of the rotation arrow. If the rotation is not correct, disconnect power and switch any two power leads. Turn power back on and retest for proper rotation.								
recom	THERMAL SENSOR PROTECTION Two thermal sensors and leads are wired in series with each other and located adjacent to the motor windings. When the temperature exceeds the maximum ecommended limit, the pump will deactivate when the lead wires are connected to the magnetic starter circuit of a control panel with the thermal cutout feature. Continual deactivation of this circuit requires attention from maintenance personnel.								
(2) S ir (3) V (4) C (4) C b b (5) C (5) C (6) N (6) N (6) N (6) N	<ol> <li>Pumps with moisture sensors have a separate sensor cord in addition to the power cord.</li> <li>Sensor cord conductors are connected to sensors probes in the lower seal cavity. The conductor wires are terminated in the control panel for activating an indicator light when moisture is present in the lower seal cavity.</li> <li>When the moisture indicator light is activated, the lower seal has allowed leakage of water into the lower oil-filled seal cavity. The pump should be serviced within 30 days to avoid damage to the motor and bearings.</li> <li>Oil in the motor housing and lower seal cavity must be checked when pump is serviced. If oil from the motor housing contains water or other contamination, both seals should be replaced during maintenance. Always replace with new factory recommended oil and service parts. All warranty repairs must be made by Zoeller Authorized Service Stations.</li> <li>On existing applications where the control panel only has one moisture sensor hookup per pump, one moisture sensor lead from the pump should be hooked to the moisture sensor lead in the panel, the other moisture sensor lead from the pump should be hooked to ground to complete the circuit.</li> </ol>								
		<b>CONT</b> atic. They require a control panel. A motor starte ting relays are often required. Variable level floa		ntrol circuit,					
(2) A (3) A (3) S (4) H	<ul> <li>components.</li> <li>A pump incorporating the seal failure sensor and thermal sensor protection require that interfacing terminals and functions be incorporated into the panel.</li> <li>All pumps require overload protection in panel. Use with approved motor control that matches motor input in full load amperes with overload element(s) selected or adjusted in accordance with control instructions.</li> </ul>								
PHAS	SE POWER AND SE	ENSOR CORD, LEAD IDENTIFICATION	"62 H	ID SERIES'	" FOUR CO	NDUCTOR	AWG. POV	VER CORD	SIZE
	BLACK	RED & ORANGE	MODEL	BHP	230/1PH	200/3PH	230/3PH	460/3PH	575/3PH
	WHITE	LEADS TEMPERATURE SENSOR	6220	5	8 AWG.	12 AWG.	12 AWG.	12 AWG.	12 AWG.
R	ed	BLACK & WHITE LEADS	6221	7-1/2	8 AWG.	8 AWG.	8 AWG.	12 AWG.	12 AWG.
		SEAL FAILURE SENSOR	6222	10	N/A	8 AWG.	8 AWG.	12 AWG.	12 AWG.
GRE	EN NA		6223	15	N/A	4 AWG.	4 AWG.	8 AWG.	12 AWG.
GRC		GREEN GROUND	6224	20	N/A	4 AWG.	4 AWG.	8 AWG.	8 AWG.
		LEAD		A	PPROXIMATE		TER PER GAUG	E	
	POWER		12/4 AWG.			0.6			
			8/4 AWG.			0.9			
			4/4 AWG.			1.3	35"		11

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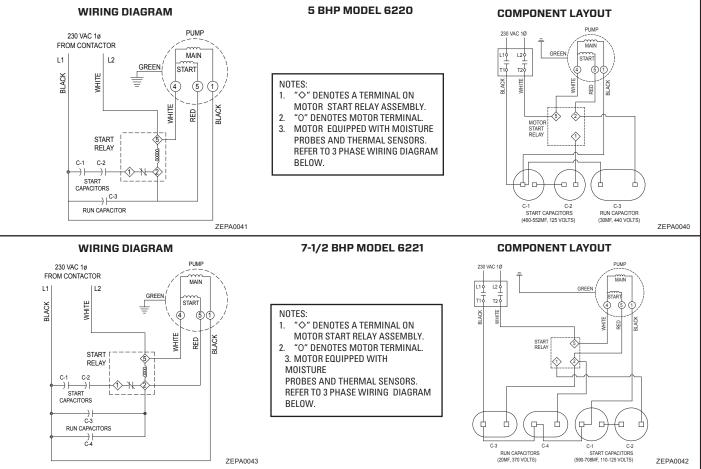
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NOTE: SENSOR CORD 18/5 AWG. APPROXIMATELY 0.44" DIAMETER.

# **Single Phase Installation**

All single phase models require start capacitor, run capacitor and relay in the circuit to start and operate properly. These components can be purchased separately or prewired in Zoeller control panel. For components purchased separately used the diagram for installation and hookup.

Single phase models are nonautomatic. To operate automatically a control panel must be added to the power circuit. Follow the instructions provided with the panel.

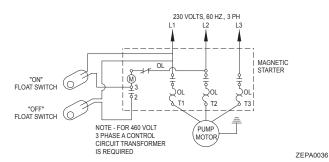


## **Three Phase Installation**

Three phase pumps are nonautomatic. To operate automatically, a control panel is required. Follow the instructions provided with the panel to wire the system.

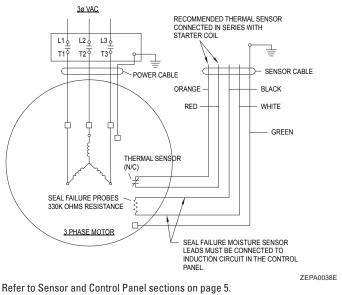
Before installing a pump, check the pump rotation to insure that wiring has been connected properly to power source, and that the green lead of power cord (See wiring diagram), is connected to a valid ground, Momentarily energize the pump, observing the directions of kick back due to starting torque. Rotation is correct if kick back is in the opposite direction of rotation arrow on the pump casing. If rotation is not correct, switching of any two power leads other than ground, should provide the proper rotation.





The above wiring diagram shows a typical hookup for a 230 volt, 3 phase pump, two variable level float switches, and a magnetic starter. It is not intended that this diagram cover all applications. See wiring diagram supplied with specific electrical controllers and panels.

**TYPICAL 3-PHASE WIRING DIAGRAM** 



**NOTE 1:** Optional sensor cable includes 5 leads; 2 leads for thermal sensor, 2 leads for moisture sensor, and a green ground lead. If one sensor only is specified, both sensors are provided and must be hooked up to validate warranty. The sensors must be specified at time of initial pump order and are not available for field installation. Sensor wire colors are as shown.

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Oper	ation
GENERAL	Float cables properly connected to panel.
Zoeller pumps are lubricated and tested at the factory prior to shipment and require	<ul> <li>Conduit connections to panel are properly sealed.</li> </ul>
minimum pre-start-up maintenance.	Thermal overload adjustments made in the panel.
Maximum continuous operating temperature of pump liquid for standard model	• After installing the pump into the containment area, with adequate submergence,
pumps must not exceed 104 °F (40 °C). For longest service life all pumps should be	open the discharge valve fully. Start the unit using manual controls. If flow is
totally submerged on long pumping cycles and a maximum of ½ hour run time per hour.	appreciably less than rated performance, pump may be air locked. To expel
These units are not designed to handle liquids other than water or sewage. If	<ul> <li>trapped air, jog the unit several times, using the manual controls.</li> <li>Have a qualified electrician take voltage and current measurements on the</li> </ul>
pump is used in water contaminated with heavy, viscous, or abrasive materials,	black wire of single phase or all three power wires of three phase with the
the warranty will be voided.	pump running. Record these readings in the space provided in the "Owner's
NAMEPLATE DATA	Information" section on page 1 of this manual for future reference.
The nameplate, located on the top of pump, indicates specific information about	After the preoperational functional test has been completed, system is ready for
the construction of the pump. The model number, date code, and serial number	operation. Zoeller requires completing a Start-up Report (ZM1074) whenever a
information should be recorded on the front page in the "Owner's Information"	system is started for the first time or after a system has had a significant change
section of this manual.	take place (i.e. pump replacement, overhaul, etc). A copy of the Start-up Report
SHORT TERM STORAGE	should remain with the system for future reference.
If pump is to be stored, the following is advised:	ADJUSTMENT PROCEDURE
• Store pump inside whenever possible or cover with some type of protective covering.	Pumps: No adjustments are required other than assuring correct rotation.
Tape or seal in plastic bag the terminal ends of wire leads.	Panels: The thermal overloads in the panel must be set to the F.L.A. rating on
<ul> <li>Pump is to be stored in an upright position. Seal leaks that occur in storage to a pump laying on its side will not be repaired under warranty.</li> </ul>	the pump nameplate (or refer to pump data sheet).
<ul> <li>The impeller should be rotated every six months in order to keep the seals</li> </ul>	Floats: Refer to the system drawing for desired location of each float function.
lubricated and not develop a permanent set.	Valves: Discharge valves should be placed in the fully open position. Systems
If panel is to be stored, the following is advised:	should not be operated for extended periods of time with the discharge
<ul> <li>Store the panel inside whenever possible and leave in the shipping box.</li> </ul>	valves partially closed due to damaging the valve.
<ul> <li>All openings shall be sealed.</li> </ul>	SHUTDOWN PROCEDURES
Store in an upright position.	If a system is shutdown for more than six months, the following is
<ul> <li>Do not stack anything on top of panel.</li> </ul>	recommended:
START-UP PROCEDURE	Pumps: If pit is to remain dry, then the pump can remain in the pit. With the
Before placing the equipment into operation the following checked:	pump in the pit, it should be operated for five minutes once every three
Correct pump rotation (3 Phase units only).	months. If the pit is to remain wet, the pump should be removed and stored as noted above.
Clean pit.     Devel developments installed	
<ul> <li>Panel dry and securely installed.</li> <li>Floats positioned properly.</li> </ul>	Panels: The panel should have all openings sealed to prevent moisture and dust
<ul> <li>Discharge valves open.</li> </ul>	from entering the enclosure. Prior to restarting system, the panel should be inspected for presence of moisture and any loose connections.
<ul> <li>3/16" vent hole drilled in pipe between check valve and pump.</li> </ul>	
Once the above has been verified proceed with the following checks:	Valves: Consult the valve/actuator supplier for information concerning these systems components.
Pump power cables properly connected to panel.	
Mainte	enance
<b>A</b> NOTICE Repair and service should be performed by a Zoeller Pump	<ul> <li>Every month:</li> <li>Check for proper and unobstructed float operation.</li> </ul>
Company Authorized Service Station only.	<ul> <li>Listen for proper check valve operation.</li> </ul>
SAFETY PROCEDURES	• Duplex Units - Check for even operating times. Uneven times indicate a
<b>WARNING</b> For your protection, always disconnect pump and panel from	defective unit, float switch or control.
its power source before handling.	Inspect the panel for any presence of moisture in enclosure, loose connections, and
<b>A</b> WARNING Never enter the basin until it has been properly vented and	general component condition. check out location and condition of float switches. Every year:
tested. Any person entering a basin should be wearing a harness with safety rope	<ul> <li>In addition to the monthly checks, the basin should be inspected and cleaned.</li> </ul>
extending to the surface so that they can be pulled out in case of asphyxiation. Sewage water gives off methane and hydrogen sulfide gases, both of which can	Any defective components should be replaced. Inspected and remove any sand,
be highly poisonous.	debris, or mud present in the pump basin assembly.
	Every two years:
Installation and checking of electrical circuits and hardware should be performed by a qualified electrician.	<ul> <li>Check insulating oil in motor and seal chambers. Inspect oil for contaminations as follows:</li> </ul>
	<ul> <li>Clear oil, no burnt odor - Oil, motor and seals are in satisfactory condition.</li> </ul>
Pump is never to be lifted by power cord.	• Dark oil, burnt odor - Pump motor has overheated. Check the motor winding resistance
<b>A WARNING</b> Unit must be flushed and disinfected, inside and out, prior to	to ground. Ohm readings of 1 megohm or higher is required. If lower readings are
servicing.	present, return the unit to an Zoeller Authorized Service Station for service.
GENERAL SYSTEM INSPECTION	<ul> <li>Milky, emulsified oil - Seals have failed. Unit must be returned to an authorized service facility for service.</li> </ul>
Before the system is placed into operation, a system Start-up Report should be	<ul> <li>Dispose of the motor insulating oil properly if replacement is required.</li> </ul>
conducted by a qualified technician.	<ul> <li>Inspect power cables for damage or wear. Replace immediately if damage or</li> </ul>
A WARNING Wiring and grounding must be in accordance with the national	wear is detected.
electrical code and all applicable local codes and ordinances.	Inspectimpeller for damage or wear. Replace as required by a Zoeller Authorized     Social Station
LUBRICATION PROCEDURES	Service Station. DOUBLE SEAL PUMPS
No lubrication is required.	DOUBLE SEAL POMPS     Double seal pumps offer extra protection from damage caused by seal
If pumps are to be stored for more than six months, refer to short term storage	failure.
procedure in the Operation section.	• Oil in a motor housing and lower seal cavity must be checked when pump is
PREVENTIVE MAINTENANCE	serviced. If oil from the motor housing contains water or other contamination,
Preventive maintenance is recommended to ensure a long service life from the	both seals should be replaced during maintenance. Always replace with new
product. Provided is a suggested maintenance schedule.	factory recommended oil and service parts. All repairs must be made by Zoeller Authorized Service Stations.
	ן הממוסרוצכת סבו אוכל סנמנוסווס.

# Service Checklist & Trouble Shooting

**A WARNING ELECTRICAL PRECAUTIONS** Before servicing a pump, always shut off the main power breaker to the panel and then disconnect the pump - making sure you are wearing insulated protective sole shoes and are not standing in water. Under flooded conditions, contact your local electric company or a qualified licensed electrician for disconnecting electrical service prior to pump removal.

WARNING Submersible pumps contain oils which become pressurized and hot under operating conditions - allow 2-1/2 hours after disconnecting before attempting service.

### CONDITION

#### A. Pump will not start or run.

Steps	Check Voltage At	If No Voltage	lf Voltage
No. 1	Line terminals in pump's control panel L1 - L2 - L3 (3 Phase)	Check Disconnect switch, line fuse, and/or circuit breakers in power supply circuit.	Proceed to No. 2
No. 2	Pump motor terminals in pump's control panel T1 - T2 - T3	Check for control circuit voltage. Check out magnetic starter contacts, thermal overloads, and float switches	Check starting relay and capacitor (1 phase units). Check pump for ground, and binding impeller

#### B. Motor overheats and trips overload or blows fuse.

### **COMMON CAUSES**

- Check for plugged Pump housing, discharge

- Discharge head exceeds pumps capacity

deteriorated impeller and pump housing

pipe or sticking check valve - Vent hole clogged or not drilled

Low or incorrect voltageIncorrect motor rotation

Increase Pipe Friction
Clogged line or check valve
Abrasive material & chemical,

- Capacitor

- Incorrect Voltage

- Unbalanced power source - Incorrect motor rotation - Negative or low head - Excessive water temperature - Impeller or seal mechanically bound - Capacitor or relay - Motor shorted - Lost one line in a Three Phase unit C. Pumps starts and stops too often. - Check valve stuck open - Level controls out of adjustment - Temperature sensor tripping - Thermal overload switch out of adjustment or defective - Pit too small D. Pump will not shut off. - Debris under float switch - Float travel obstructed - Damaged float switch - Magnetic starter contacts shorted - Air lock - check vent hole
- E. Pump operates but delivers little or no water.

F. Drop in head and/or capacity after a period or use.

TELLER

ENGINEERED PRODUCTS

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If the above check list does not uncover the problem, consult the factory - Do not attempt to service or otherwise disassemble pump.